



“Customer information management” Professor

Since 1893, the Ecole hôtelière de Lausanne (EHL), the most traditional hotel school in the world, has consistently prepared talented young students for top positions in the hospitality industry.

At the international level, EHL is accredited as an Institution of Higher Education, at university level, by the New England Association of Schools and Colleges (NEASC), USA. In Switzerland it is also recognised by the Federal Council as a University of Applied Sciences (HES – Haute Ecole Spécialisée) for the hospitality professions and enjoys well-deserved international acclaim, due to the quality of its teaching, its multicultural environment (340 staff members and 1700 students from more than 80 countries) and its extensive alumni network. Innovation and excellence are the key words.

The staff is comprised of one third Faculty, one third hotel operations and one third administration.

Your mission:

- You will develop and teach advanced courses on “Customer Information Management” to English and French speaking students in the Bachelor of Science Programme.
- As a member of the EHL Faculty you will participate in developing the School’s academic programmes
- You will provide training and coaching to the students, as well as preparing and correcting examinations
- You will be expected to play a full role in the daily life of EHL according to our values
- Finally, you will develop ties with the hospitality industry in your area of expertise

Qualifications :

- You hold a PhD in management specializing in Service’s Information Technology
- You have three years of experience in the industry
- You have experience in teaching at a university level and in research would be an asset
- You have a professional experience in a multicultural environment would be an asset
- You are capable of teaching in French and in English
- You have experience and are willing to do research in Service’s Information Technology

Profile :

- Strong pedagogic aptitude
- Class leadership’s skills, inspiration, motivation, role modelling
- Capacity to integrate in a multi-cultural environment

Open Position :

- As of 1st August 2010
- Rate of activity : 100%
- Type of contract: permanent
- Please send us a CV and a cover letter

Personne to contact

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